



Coronavirus (CO-VID19) Frequently Asked Questions for Parents

Updated: 16.3.20

When school is open...

1) Should I bring my child to school?

If your child is not presenting with symptoms of CO-VID19, then the current government advice is to continue to attend school. The NHS website (<https://www.nhs.uk/conditions/coronavirus-covid-19/>) details CO-VID19 symptoms as:

- A high temperature – you feel hot to touch on your chest or back
- A new, continuous cough – this means you've started coughing repeatedly.

2) What is the school doing to reduce spread of infections?

- Routines for regular handwashing, including when pupils enter school.
- Reminders through assemblies, LF time and briefings to staff and pupils on the importance of washing hands.
- Sharing the social story of CO-VID19 with children helping them to understand what the virus is and how they may feel at this unusual time <https://tinyurl.com/ugxyafm>
- We clean the academy every evening but extra attention is being paid to handles, rails and doors.
- Pupils having own stationery and reducing sharing of equipment.
- Hand sanitiser is available around the academy

3) If I, as a parent, have underlying medical health conditions, should my child attend school?

We recommend that you seek medical advice via your GP, specialist doctors or 111. They will be best placed to advise on the risks to your own health if your child continues to attend school.

4) If a member of my extended family, who does not live with us, has underlying medical health conditions, should my child attend school?

We recommend that they seek medical advice via their GP, specialist doctors or 111. They will be best placed to advise on the risks to their own health if your child continues to attend school. However, if the relative does not live with you, and your child is not presenting symptoms of CO-VID19, we anticipate the advice will be to attend school.

5) Can I come to the school office and meet with staff in school?

Yes. If you are not presenting with symptoms of CO-VID19 and not self-isolating, then we can continue to meet. However, we would prefer that most communications are via telephone or email where possible.

6) Should I inform school if my child or a member of our family is self-isolating?

Yes. We need to know if your child is self-isolating. It is also helpful if we know that a member of the family is self-isolating. We would like to support you and your family's needs. Please call Reception on 0117 9413800 or email the school cabinfo@clf.uk

7) I am self-isolating but I want my child to attend school. Can anyone help?

Yes. Please let us know and we should be able to support with co-ordinating collections and drop-offs. This is likely to involve parents, who you help to identify, volunteering to support you.

8) Should my child still come to school, even if another member of the household is self-isolating?

Yes. Similar to above. The current government guidance

9) Will I be informed if a child or staff member in my child's class or the school has Co-Vid19 and is self-isolating?

No. We would not be able to share this information due to General Data Protection Regulations. Parents should remain respectful and considerate if they notice a member of staff is absent. The staff may be self-isolating; they may be supporting a family member who is self-isolating or they may be absent for an entirely different reason related to CO-VID19.

10) Will my child be able to have learning resources from school during self-isolation?

Yes. We will email and send out work. Your child will also be able to access the websites below:

<https://www.duolingo.com>

<https://www.tassomai.com/>

<https://www.senecalearning.com/>

<https://mathswatch.co.uk/>

11) If a family member is self-isolating, will the school help my child and others to understand what this means?

Yes. Class teachers will use the video 'What does self-isolation mean?'

<https://www.bbc.co.uk/newsround/51204456> when there is a need to discuss this in class. The video will be supported by teacher explanations.

During closure

1) How will I be informed if there is a closure?

We will communicate via our usual methods, which is the text message and letters, which are sent out and posted on the website <http://cityacademy.bristol.sch.uk/> We ask that you contact the school to ensure your details are up to date.

2) Will the school fully close or partially close?

This will depend on staff capacity (i.e. our staff's own health and their family's health needs), we may find ourselves in a position whereby only some year groups remain open. In addition, we may consider closing school but only opening year groups on certain days or times. Depending on the wellbeing of the staff or government guidance, we may close the whole school for a period of time.

3) Will the school provide teaching and learning materials?

Yes. Please see answer to question 10 in 'When school is open' section. However, during a partial or full closure, planning and learning resources will change to be much more accessible for families as the teaching team will have greater capacity to support home learning.

4) Can I keep in touch with the school or will the school keep in touch with me?

Please monitor the academy's webpage <http://cityacademy.bristol.sch.uk/> or the twitter feed @_City_Academy or email us at cabinfo@clf.uk

5) How will be informed of the school's end to the closure?

We will communicate via our usual methods, which is the text message and letters, which are sent out and posted on the website <http://cityacademy.bristol.sch.uk/> We ask that you contact the school to ensure your details are up to date.